

CSHS REGIONAL RESOURCE GUIDE – REGION 9
Livingston - St. Helena - St. Tammany – Tangipahoa - Washington

Organization	Contact Information	Services/Information	Eligibility	Physician Referral
Children and Youth with Special Health Care Needs Program (CYSHCN) www.ldh.la.gov/cshs www.ldh.la.gov www.ldh.la.gov/ehdi www.ldh.la.gov/genetics www.ldh.la.gov/lead	Children's Special Health Services (CSHS) 985-543-4165 504-568-5055	CSHS Office Hammond CSHS Central Office N. O.	Birth – 21 years Financial & medical criteria	Specialty Clinics- Dx from MD
	Family Resource Center 504-896-1340	Children's Hospital Rm 2020	All LA families	
	Early Hearing Detection and Intervention (EHDI) 504-568-5028	NB Hearing Screens info	All newborns	No
	Genetic Diseases 504-568-8254	NB Heel Stick Screening Genetic Diseases Resources	All newborns	
	Childhood Lead Poisoning Prevention 504-568-8254	Information and resources	All LA families	
Child Care Assistance Program (CCAP) www.louisianabelieves.com	Toll free 877-453-2721 Ext. 1	Child care assistance for children under 13 or under 18 with a disability	Financial criteria; support for low-income families	No
Dental Services (MCNA) MCNA www.mcna.net	Main 800-494-6262	Medicaid dental provider locator	Medicaid Eligible *MCNA web site for benefit info	No
Department of Children and Family Services (Food Stamps-SNAP) www.dcf.la.gov	State reporting* hotline-abuse/neglect (DCFS) 855-452-5437	Investigates abuse and neglect reports for children	Birth – 17 yrs	No
	Family Support Services 888-524-3578	24 hour hot line – SSI, WIC, Medicaid, emergency funds		
	Supplemental Nutrition Assistance Program 888-524-3578	Food/nutrition assistance		
Developmental Disabilities Services Florida Parishes Human Services Authority (FPHSA) www.fphsa.org/ North Lake Resource Center on Developmental Disabilities www.ldh.la.gov	Office of Citizens with Developmental Disabilities (OCDD) 985-543-4333	WAIVER registry; cash subsidy; vocational & residential services; PT/OT/ST; Nutritionist/ Dietician; Nurse, Psychologist	Developmental Disability eligibility	No
	Resource Center (Hammond) 225-567-1248 Ext. 4	Support services	Developmental Disabilities criteria includes- Autism; MR; CP (severe); Epilepsy (severe) diagnosed before age 22	No
Early Intervention Services Early Steps www.ldh.la.gov/earlysteps	Livingston, St. Helena, St. Tammany, Tangipahoa, Washington 985-429-1252	Developmental Screening and Early intervention; ST, OT, PT	Birth – 3 years	No
Educational Assessments Dept. of Education – website Child Search/Exceptional Children - Pupil Appraisal www.louisianabelieves.com	Livingston 225-686-7600 St. Helena - Greensburg 225-222-4349 St. Tammany 985-898-3311 Tangipahoa 985-748-7153 Washington 985-839-9816	Developmental Screening; Special Education preschool; ST, OT, PT	Developmental Screening 3 – 5 years	No
Emergency/Disaster American Red Cross LA www.redcross.org/la/new-orleans United Way www.unitedwaynela.org Dept of Children and Family Services (DCFS) www.dcf.la.gov	Am Red Cross 800-229-8191	Emergency relief Vietnamese/Spanish Evacuation guides	Need based	No
	United Way 211	Community services link	Criteria depends on program	
	Family Services 888-524-3578	24 hr hot line-SSI WIC, Medicaid, Food Stamps	Financial Criteria	
Family/Peer Support Families Helping Families Northshore LA www.fhfnorthshore.org Bayouland FHF Information Center www.blfff.org Hands and Voices/Guide by your side www.lahandsandvoices.org	FHF Main 985-875-0511 Toll free 800-383-8700	Information, referrals, trainings & peer to peer support; education-IEP support;	No cost	No
	Family2Family Information Center 800-331-5570	Resources		
	Hands and Voices 504-388-5712	Family peer support for children who are deaf/hard of hearing		

CSHS REGIONAL RESOURCE GUIDE – REGION 9
Livingston - St. Helena - St. Tammany – Tangipahoa - Washington

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
Legal Assistance Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705	Legal Services Advocacy/outreach/training Education/Voting/Access	Persons with disabilities and elderly no cost to client	N/A
Medicaid Insurance Helplines Medicaid/Healthy LA Plans www.myplan.healthy.la.gov * Aetna Better Health Healthy Blue AmeriHealth Caritas LA HealthCare Connections United HealthCare	Medicaid Info Line Aetna Healthy Blue AmeriHealth LA HealthCare United HealthCare	855-229-6848 855-242-0802 844-521-6941 888-756-0004 866-595-8133 800-587-5187	Information on Medicaid – *online provider locator tool Assistance with service approvals, prior auths, denials and complaints	Medicaid Eligible	No
Mental/Behavioral Health Services Florida Parishes Human Services Authority www.fphsa.org	Hammond Bogalusa/ Washington Livingston - St. Helena St. Tammany Tangipahoa Crisis Line*	985-543-4800 985-732-6610 985-543-4730 985-624-4450 985-543-4730 855-268-1091 or call 211	Treatment for Mental Health & Addictive Disorders *after hours (4:30 pm – 8 am M-F weekends/holidays)	Call for eligibility determination	No
Mental Health Supports – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Parent Line (Toll Free)	225-293-3508 800-224-4010	Info, referrals, education peer and family mentoring thru age 24	Parent/caregiver & child/youth with emotional, MH/BH challenges	No
Personal Care Services PCS - Medicaid EPSDT www.ldh.la.gov	Toll free	225-342-0555 877-455-9955 Ext 2	EPSDT personal care services	Medical criteria Medicaid eligible ages birth - 21	MD submits form 90L
Prescription Assistance- Partnership for Prescription Assist www.pparx.org St. Vincent De Paul CENLA (CMAP) Wal-Mart www.walmart.com	PPA SVD CENLA Local store	888-477-2669 504-940-5031 888-443-7494 contact local store	Rx Assistance Prescription Assistance Prescription Assistance \$4-5/30 day supply	Financial criteria Low/no cost Financial criteria Financial criteria No eligibility generic formulary	No
Shriner's Hospitals for Children (Shreveport) www.shrinershospitals.org	Shriner's Main	318-222-5704	Orthopedic conditions; Surgery; Therapy; Equipment	No cost; must keep appointments	Diagnosis from MD
Social Security SSI www.ssa.gov	Toll free	800-772-1213	Benefits for children with qualifying disability *Reapply if denied - benefit re- determined at age 18	Medical Criteria	Diagnosis from MD
Transportation (Medical) Healthy Louisianan Plans Medicaid www.ldh.la.gov/medicaid	Medicaid Amerigroup/Healthy Blue Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1472	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Vocational Rehab Louisiana Rehab Services (LRS) www.laworks.net	Covington Office	866-355-0430 985-871-8385	Vocational rehab/work support & counseling for persons with disabilities	Eligibility assessment	No
WIC-Nutrition Supports Women Infants and Children Program (WIC) Partners for Healthy Babies-Website http://1800251baby.org/ Partners for Family Health-Website https://partnersforfamilyhealth.org/	Toll free National helpline *service locator & appointments Bureau of Family Health online resources	800-251-2229	Food and formula, nutrition education, breastfeeding support, health and pregnancy resources Resources for mom and baby Resources for LA families	WIC program - financial criteria *Must keep MD appointments	MD signs WIC app & referral